



ChemTx Ltd
9655-49 Ave NW
Edmonton
AB. T6E 5Z5

January 15, 2015

RE: ChemTx Ltd, Allen Orr

Hello Allen,

I just wanted to take a moment to thank you for always exceeding our expectations regarding chemical supply, cleaning and service issues. The range of products that you have brought into our line of work and introduced to our buildings is second to none. Your willingness to come out to the sites to do a self-assessment of the concerns experienced or encountered and then reverting with an easily executed solution is outstanding. And we know that sometimes this happens late at night or early mornings and you have never disappointed.

Considering how the industry is trending more toward Green cleaning and with many building owners reaching out for LEED certification, with the help of your products and expertise, we are in a much better position to assist them in reaching that much desired status while also providing a healthy and safe work environment not just for the tenants, but for their clients and our staff as well.

We have gone from carrying a wide range of cleaning products to just a handful that do all the work required in our industry and doing the job well and yet so cost effective that our cleaning budgets are no longer a point of concern. Your due diligence in following up with the various managers to ensure they are satisfied with the products and services is to be emulated. I wish all suppliers in our industry were like that, you surely stand head and shoulders above them in your service delivery and industry knowledge.

The chemical dilution systems you brought to us have streamlined our inventory and their ease of use while being extremely cost effective have enhanced further cost reductions while eliminating wastage and improper use and application.

Your dedication, passion, knowledge and drive has brought a new level of service to the industry that had never been seen or experienced before and is truly a breath of fresh. Thank you for being our supplier of choice, we know we have many choices but you have proven to be one whose word is good enough to be relied upon continuously.

Sincerely,

Cecil Charles Gwinji
District Manager-Edmonton
SerVantage Services Group
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